

Harbour Job Description

Job Title	<p>Domestic Abuse Support Worker Posts available from 21 to 37.5 hours per week</p>
Reporting relationship	<p>Reports to: Team Leader/Service Manager</p>
Overall purpose	<p>To provide a high quality, client-led, trauma informed support service to women and their children within the refuges, enabling them to make positive choices for their future.</p> <p>To provide a high quality, client-led, trauma informed support service in the community to adults experiencing domestic abuse, enabling them to increase their safety and make positive choices for their future.</p>
Principal responsibilities	<p>CASEWORK</p> <ol style="list-style-type: none"> 1. Facilitate a whole family approach to trauma informed support, facilitating clear pathways into relevant Harbour & other services for all the family and maintaining effective information sharing between services. 2. Assess, manage, and review risks to service users, colleagues, and self. 3. Assess the needs of service users and develop outcome focussed support plans using solution focussed, strength-based methods, in partnership with the client, empowering them to make long term sustained change. 4. Implement and review support and risk management plans to ensure desired outcomes are achieved. 5. Develop and deliver planned interventions to meet needs and improve outcomes for individuals and families. 6. Support the empowerment of victims and assist them in recognising the features and dynamics of domestic abuse present in their situation and help them regain control of their lives. 7. Plan and implement activities to promote self-awareness, confidence, and participation for service users. 8. Work towards a planned conclusion of support, leading to signposting into relevant universal or specialist community support. <p>GENERIC</p> <ol style="list-style-type: none"> 9. Work with colleagues to deliver an effective service in line with stakeholder needs, policies & procedures, and budget parameters. 10. Ensure personal safety and that of clients and other staff. 11. Safeguard the health & welfare of service users and their families. 12. Work effectively in partnership with multiple statutory and voluntary agencies to enhance service delivery. 13. Maintain accurate and confidential case management records and databases and contribute monitoring information for the service. 14. Attend multi agency meetings to support work with families. 15. Prepare and present reports where appropriate, including to support legal processes. 16. Comply with data protection legislation, confidentiality and information sharing policy and procedures and all legislation connected to the work.

This job description describes the main purpose & outcomes for the post. It is a guide to the nature and principal duties as they exist currently, but is not intended to be comprehensive or permanent, nor does it form part of the contract of employment.

	<ul style="list-style-type: none"> 17. Respect and value the diversity of the community and recognise the needs and concerns of a diverse range of individuals and families ensuring the service is accessible to all. 18. Remain up-to-date and compliant with all relevant procedures, policies and codes of conduct, upholding standards of best practice. 19. Enable service users to participate in the design, delivery, and evaluation of services 20. Work in association with all Harbour teams to deliver a holistic service to families living with the effects of domestic abuse. 21. Be accountable for and review own practice using supervision, reflective practice and other opportunities for continuous professional development. 22. Promote the work of Harbour and the issue of domestic abuse in the region. 23. Contribute to the formulation of operational policy and future development of services and Harbour as a whole 24. Such other duties as Managers or the Chief Executive may from time to time reasonably require.
Location	<p>Tees Valley (Redcar & Cleveland, Stockton on Tees & Hartlepool)</p> <p>OR</p> <p>County Durham/Darlington</p> <p>OR</p> <p>North Tyneside/Northumberland</p>
Practical requirements	<p>The role will involve evening and weekend work and work on public holidays.</p> <p>The post holder needs to be able to travel to meet with service users.</p>

This job description describes the main purpose & outcomes for the post. It is a guide to the nature and principal duties as they exist currently, but is not intended to be comprehensive or permanent, nor does it form part of the contract of employment.

Remuneration package

SALARY

Dependent on experience and specialist roles up to £24,375 per annum.

PENSION

Harbour will contribute to a defined contribution pension scheme.

HOLIDAYS

First & second year	24 days + public holidays
Third full holiday year	26 days + public holidays
Fourth full holiday year	29 days + public holidays

All holidays quoted for full time posts and are applied pro-rata for part time posts

EXPENSES

Mileage for business travel paid at £0.40/mile for the first 4000 miles, then 25p/mile.

SICK PAY

Years of Service	Full pay period	Half pay period
Less than 1 year	Statutory Sick Pay	
One to two years	Statutory Sick Pay	
Two to three years	1 months	1 months
Three to four years	2 months	2 months
Four plus years	3 months	3 months

This job description describes the main purpose & outcomes for the post. It is a guide to the nature and principal duties as they exist currently, but is not intended to be comprehensive or permanent, nor does it form part of the contract of employment.